

T&C FOR WARRANTY – GODREJ FULLY AUTOMATIC FRONT LOAD WASHING MACHINES

The Godrej Fully Automatic Washing Machine comes with 24 MONTHS comprehensive warranty & 10 years motor warranty from the date of purchase, against defective material or workmanship. In case of any such defect, Godrej & Boyce Mfg. Co. Ltd. - Appliance Division undertakes to get the appliance repaired free of charge during warranty period, subject to terms & conditions below.

INSTRUCTIONS FOR THE CUSTOMER

1. Kindly ensure that the dealer fills the warranty card correctly and completely.
2. You should retain the warranty card for record and produce the same in the event of any warranty repairs.
3. In the event of a defect developing in the product, contact the nearest authorised Godrej & Boyce Service Centre for obtaining warranty service and provide the defect, Model details & Serial No.
4. Product will function between +/-5% of rated volts. For any fluctuation beyond specified limit, company shall not be responsible. In turn, warranty stands terminated.
5. Earthing provision is necessary for the safety.
6. Frequency must be between 5% variation of 50Hz. Beyond this, company shall not be liable for any unforeseen hazards like fire, shock etc. & in turn, warranty stands terminated.
7. Appliance or any part thereof is subjected to neglect, abuse or misuse, tampering, alteration, accident, fire, floods or other act of God, or damage by rodents or insects, the COMPANY is not responsible for any damage caused to the appliances & shall not be liable for any consequential loss or compensation, not refund of purchase price or replacement of the appliances.
8. In event of repair/replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of warranty. Moreover, the time taken for repair/replacement and its transit whether under the warranty or otherwise shall not be excluded from the warranty period.
9. Water supply required above 0.5 bar i.e. 7.25 PSI to operate the Fully Automatic washing machine. Without this, company shall not be able to install the product.

TERMS AND CONDITIONS

1. Repairs and replacement of parts will be carried out through the Authorised Customer Service Centre.
2. All transportation and handling expenses incurred while repairing will be payable by the customer.
3. For appliances installed beyond the municipal limits of the jurisdiction of the authorised service centre, charges towards technician's visit and other incidentals will be borne by the customer.
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The Company / its authorised service centre will collect any parts, components replaced.
6. Warranty does not cover accessories to the appliance.
7. The Company's obligation under this warranty shall be limited to repair or providing replacement of part/s only.
8. In the event of any unforeseen circumstances, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
9. Warranty is not applicable in case the original number (serial no. sticker) is removed, obliterated or altered from the machine or cabinet.

The warranty is valid only if it is filled in and stamped by our authorised dealer stating the date of purchase. Warranty Voids if: 1. The Warranty Card is not completed properly at the time of purchase. 2. The completed warranty card is not presented to the authorised personnel at the time of service of the product. 3. The appliance is not operated according to instructions given in the 'User guide'. 4. Defects are caused by improper use, which shall be determined by the company's authorised personnel. 5. Unauthorised persons carry out any repair work. 6. Defects are caused by reasons beyond control, like abnormal voltage, acts of God or while in transit to service centre or purchaser's residence. 7. The warranty is not valid in case the serial number is deleted, defaced, or altered. 8. Damage to the appliance or any parts due to transportation or shifting is not covered by the warranty. 9. The warranty automatically expires after 24 months from the original date of purchase, even if the appliance may not have been in use for any time for whatever reasons during the warranty period.